

July 24, 2023

CedarStone Bank
900 West Main Street
Lebanon, TN37087

To whom it my concern:

This complaint was made by the son of our customer, [REDACTED] stated he was making payments on his mother's loan and never missed a payment and was never contacted by the bank before foreclosure.

[REDACTED] loan had matured with no Estate established, so CedarStone proceeded with foreclosure and sold the property on July 24, 2023. The bank debt was paid in full. [REDACTED] passed away on October 5, 2022. Her family failed to set-up her Estate after 9 months of communication.